



GOVERNMENT OF PAKISTAN
MINISTRY OF RELIGIOUS AFFAIRS AND INTER-FAITH HARMONY



No.1(1)/2020-22-HP

Islamabad, the 27th March , 2025

From

Akram Shafique
SO-HP

To

1- DG(Hajj) Jeddah, MORA, Islamabad

SUBJECT: HAJJ POLICY GUIDELINES 2025

Please find enclosed herewith [Hajj Policy Guidelines 2025](#) duly approved by the Hon'ble Minister for information and implementation.

Distribution:

Deputy Director (IT) (with a request to upload Hajj Policy Guidelines-2025 on Ministry's website)

Copy for information to:-

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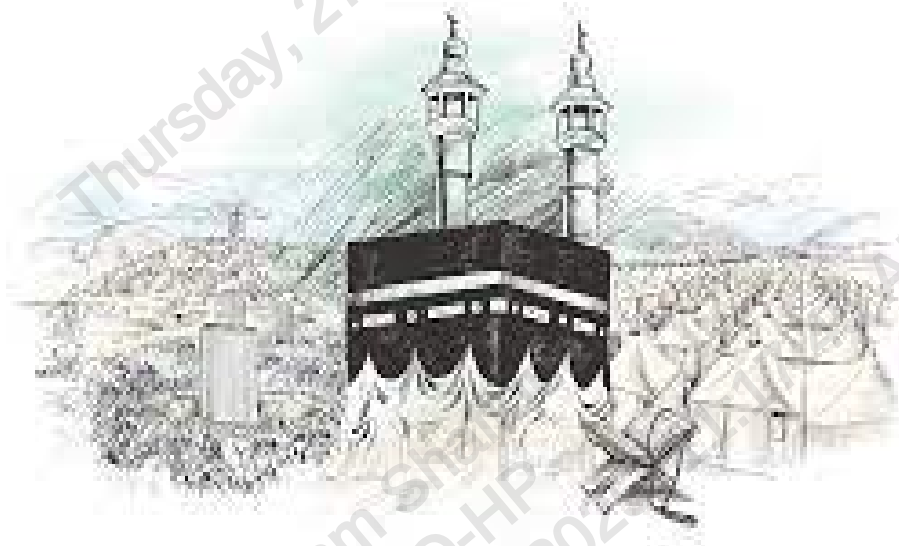
**Akram Shafique
SO-HP**

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SO-HP**



Government of Pakistan
Ministry of Religious Affairs & Interfaith Harmony Islamabad

Hajj Policy Guidelines - 2025



**GOVERNMENT OF PAKISTAN
MINISTRY OF RELIGIOUS AFFAIRS
& INTERFAITH HARMONY**

HAJJ POLICY GUIDELINES 2025 (1446 AH)

Hajj Scheme:

- i. For Government Hajj scheme, for the first time, facility of three easy installments is introduced.
- ii. Government Hajj applications will be invited through Media advertisement.
- iii. Hajj Application Forms are available online free of cost.
- iv. Applicants can apply through designated banks or I-Link facility from the comfort of their homes.
- v. Selection of Hujjaj shall be made through computerized balloting.
- vi. Children/minor under the age of 12 years are not permitted to participate in the Hajj 2025 as per the directions issued by Saudi Government.
- vii. There shall be no provision of free Hajj.
- viii. There shall be two Hajj packages under the Government Hajj Scheme: the traditional Long Package of 38-42 days and Short Package of 20-25 days.
- ix. The Short Hajj facility is subject to availability of accommodation in KSA and flight schedule; and shall be on the basis of first come first served.
- x. The stay in KSA may vary as per schedule provided by airlines duly approved by GACA (KSA) and CAA (Pakistan).
- xi. Under the regular Government Hajj Scheme shared accommodation in accordance with Saudi Laws and Housing Permits (Tasreeh and Tasneef) shall be provided along-with boarding and lodging services.
- xii. As per the Saudi Government's *Taleemat*, Private Tour Operator (Munazzam) shall have minimum quota of 2000 Hujjaj and shall be responsible for the following:
 - a. Registration with SECP as a company;
 - b. Devising an accountable, transparent and digitized financial management system of its contributing partners;
 - c. Takafal (Insurance) of the Hajj dues as a safeguard against financial embezzlement.
- xiii. Shuttle transport shall be provided to Hujjaj under Government Hajj scheme accommodated beyond two kilometers, except three days before and three days after Hajj (5th Dhul Hijjah to 14th Dhul Hijjah, as per Saudi *Taleemat*).

2. Mandatory Conditions for Hujaji:

- i. Pakistani citizen having valid Pakistani Passport up to 16-12-2025
- ii. Bank account
- iii. 12 years of age or above
- iv. Successful applicants if withdraw after 10 February or fail to proceed, expenses of accommodation, visa fee and Maktab will be deducted from the amount refundable to him/her
- v. As per Saudi *Taleemat*, people suffering from the following medical conditions are not permitted for Hajj:

- a. **Advanced Kidney Failure:** Individuals requiring hemodialysis or peritoneal dialysis
- b. **Advanced Heart Failure:** Individuals with symptoms manifesting even at rest or with minimal exertion
- c. **Chronic Lung Diseases:** Individuals requiring intermittent or continuous oxygen therapy
- d. **Advanced Liver Cirrhosis:** Conditions accompanied by signs of liver failure, such as ascites, variceal bleeding, or episodes of syncope, preclude participation
- e. **Severe Neurological and Psychological Conditions:** Individuals with cognitive impairments or severe motor disabilities that hinder their ability to perform rituals are not permitted.
- f. **Elderly with Dementia:** Advanced age accompanied by dementia disqualifies individuals from the pilgrimage
- g. **Pregnancy:** pregnant women in the last two months or those with high-risk pregnancies at any stage are prohibited from participating
- h. **Active Infectious Diseases:** Individuals with active infectious diseases posing public health risks, such as open pulmonary tuberculosis or hemorrhagic fevers are barred from entry
- i. **Cancer Patients:** Active cancer patients currently undergoing chemotherapy are not eligible to participate
- j. **Children Under 12 years:** Minors under the age of 12 are not permitted to participate in the Hajj
- k. **Mandatory Vaccination:** Neisseria meningitis vaccine, Seasonal Influenza Vaccine, SARS-CoVs-2 Corona (Covid-19) for over 65 year of age, Poliomyelitis vaccination/ Oral Polio Vaccine (OPV)
- vi. To have valid vaccination certificate for Covid-19 for intending pilgrim of over 65 years of age, pregnant women, those with heart disease, chronic respiratory conditions, diabetes, chronic metabolic disorders, chronic renal failure, hereditary blood disorders, immunosuppression (including conditions such as cancer, HIV infection, and the use of immunosuppressive drugs), and chronic nervous system diseases.
- vii. To have valid vaccination certificate, duly issued by the Haji camps, of Neisseria Meningitis proving to have received the quadrivalent (ACYW) polysaccharide vaccine or quadrivalent (ACYW) conjugated vaccine 10 days before departure. The vaccine used and the date it was administered be clearly mentioned on the vaccination certificate.
- viii. To have received at least one dose of Inactivated Polio Vaccine (IPV) or Oral Polio Vaccine (OPV) before proceeding to KSA.
- ix. Obtain a medical fitness certificate which shall be signed and stamped by any Government doctor of any civil/ Armed Forces medical facility. In case of confirmation of any fake certifications during second stage check up by the HMM-2025's designated Doctors deployed at concerned Haji Camps; strict disciplinary action shall be initiated against the delinquent doctors under the law.
- x. In case, the intending pilgrim health status is discovered contrary to the medical certification, his nominee shall solely be responsible for any mishap in KSA and the Ministry reserves the right to cancel his selection for Hajj or repatriation from KSA at any time at his own cost (in case he is the only Mehram/helper in his group then accompanying

females/dependents shall also be deported at their own cost) in case of a female patient the same shall apply. Strict disciplinary action shall be taken against the delinquent medical officers through the relevant authorities.

- xi. Hujjaj above age of 80 years (subject to medical fitness) shall only be allowed to proceed for Hajj with an attendant. Condition of attendant for 80+ age group is relaxed for private scheme(s) on the condition that the Constituent Companies of Munazzam will enter into a written agreement with the Haji for the provision of local muavin during his stay in KSA. This provision shall be included in SPA and its violation will lead to imposition of penalty including blacklisting of Munazzam and/or its contributing partner.
- xii. This Ministry may constitute monitoring teams for inspection of accommodation, catering and transport arrangements etc. of Hujjaj of Government Hajj Scheme.
- xiii. The Hujjaj should carry their luggage in the standard bags, to be provided by the Ministry, according to the notified baggage sizes as per airlines' instructions (printed on air-ticket). In case of failure to comply with the same, neither the Government of Pakistan nor the airline in question shall be obliged to carry the luggage of the Haji.
- xiv. Hujjaj under the Government Scheme shall be provided five (05) liters of Zamzam in KSA or on their return to Pakistan at the specified airports by the designated airlines.
- xv. Hujjaj shall not be allowed to carry liquid (including Zam Zam) inside their checked-in baggage.
- xvi. All Hujjaj are required to move to "Jamarat" in groups and in accordance with the time specified for their Rammi (stoning) movement according to the Saudi Instructions to be informed by their respective "Makaatib".
- xvii. Comprehensive Hajj Training session(s) regarding Hajj shall be conducted which shall be mandatory for every successful applicant.
- xviii. It would be advisable for every pilgrim to carry a minimum of Saudi Riyal 2000/- to meet personal expenditure in KSA.

3. Accommodation at Makkah Mukkaramah and Madina Munawwarah:

- i. Shared accommodation at Makkah Al- Mukarramah (Azizia & Batha Quresh etc.) shall be offered along with boarding and lodging services to the Hujjaj including transport facilities for movement to and back from Haram Sharif. In Madinah Munawara, efforts shall be made to accommodate 100% Hujjaj near Masjid Nabavi (Markazia) along with boarding. However, those accommodated more than 02 kilometers away from Haram Shareef shall be provided transport.
- ii. The intending Hujjaj can opt for accommodation on double and triple sharing basis in Makkah only on payment of additional charges and subject to availability of accommodation / rooms.

4. Hiring of Accommodation:

The following guidelines for hiring of accommodation shall be adhered to:

- i. The Ministry will notify Procurement Committee with the following composition: -

• Senior Joint Secretary(IH), MoRA&IH	Convener/Member
• Director General (Hajj), Jeddah KSA	Member
• Joint Secretary(A/F), MoRA&IH	Secretary/Member
• Joint Secretary(Hajj), MoRA&IH	Member
• Chief Finance & Accounts Officer(CF&AO), MoRA&IH	Member

- Director Hajj, Madinah Munawwarah KSA Member
 - Vice Counselor Accounts, Office of the Ambassador of Pakistan KSA Member
 - Deputy Director, Madinah Munawwarah, KSA Member
 - Accounts Officer (PWF) Member
- ii. The Committee, duly notified by the Ministry shall hire buildings as per guidelines contained in PPRA Rules, through a transparent bidding process. Determination of rent shall be based on distance, quality and services etc available in the building.
 - iii. OPAP shall prepare Annual Procurement Plan and submit the same to the Ministry.
 - iv. All financial transactions made by OPAP, after approval, shall be recorded on real time basis on the PWF Portal developed for the purpose by the Ministry.
 - v. The OPAP/Committee shall issue a certificate to the effect that the accommodation recommended and hired by the Committee has the necessary facilities like proper beds and mattresses, adequate number of lifts, clean washrooms, provision of washing machines, kitchen facility, spacious dining halls, prayer areas for male and female, Wi-Fi/internet facility, one attendant along with telephone facility, refrigerator, sufficient number of water dispensers and other requisite services.
 - vi. The rent of the building, irrespective of the upper rental ceiling, shall be competitive, prudent and as per prevailing market price and the location and condition of the building shall be kept in mind.
 - vii. The OPAP shall make available the standard hiring agreements (in English/Urdu version) concluded with the Mustajir at reception in the respective building for information of the Hujjaj.
 - viii. The Hiring Committee shall furnish hiring agreements in English version to the Ministry soon after concluding hiring process for record and information/ audit purposes, and provide the same to Director / Coordinator Muavineen for operation purposes.
 - ix. As per Saudi Instructions, 01% of total accommodation under both the Government and Private Hajj schemes shall be arranged and kept in reserve to meet any emergency by the Pakistan Hajj Office and the Constituent Companies of Munazzam respectively.
 - x. Accommodation shall be provided on shared basis and no refund shall be made to Hujjaj for not availing accommodation hired as part of the package under Government Hajj scheme.

5. Provision of Food to the Hujjaj:

OPAP in consultation with the Ministry shall finalize the food menu for Hajj 2025.

6. Air Traveling:

- i. The facility of Route to Makkah Project shall be provided at the Islamabad and Karachi airports.
- ii. In pursuance of the revised Air Service Agreement (ASA) between Government of Pakistan and Kingdom of Saudi Arabia signed in 2023, Hujjaj of the Government Scheme shall be airlifted by the designated airlines.
- iii. Approximately, Fifty percent (50%) of Government Scheme Hujjaj will travel directly to Madinah Munawara and 50% to Jeddah from Pakistan and vice versa.
- iv. Hajj Flight Schedule shall be prepared by authorized airlines in consultation with the Ministry.

- v. Hajj flights for Govt. Hajj Scheme shall operate from Islamabad, Karachi, Lahore, Quetta and Multan airports. However, in case of insufficient load, or required for “Route to Makkah” initiative, at any POD the Hujjaj would be airlifted from the nearest POD.
- vi. POD-wise air load shall be distributed amongst the airlines which provide services from those airports.
- vii. No claim of refund against unutilized air ticket shall be entertained by the MORA&IH.

7. Train/bus facility in Mashair:

As per Saudi arrangements, train facility in Mashair will be available to a limited number of Hujjaj of Government Hajj scheme. In case of non-availability of train facility, buses shall be provided to Hujjaj for transportation in Mashair by Naqaba-Al-Sayyarat.

8. General condition for Private Hajj Scheme:

- i. The directions of KSA for fixing the minimum quota of each Munazzam shall be adhered to through a transparent mechanism.
- ii. Constituent Companies of Munazzam/Service providers will clearly mention the Zone/Maktab category and all other facilities to be provided to Hujjaj against the total amount of their package for each Haji. All these will be mentioned in the agreement to be signed with Hujjaj individually and will be uploaded on MoRA Hajj portal.
- iii. Constituent Companies of Munazzam/Service providers with good performance and satisfactory arrangements during previous Hajj and with no complaints pending against them either in Pakistan or Kingdom of Saudi Arabia shall be allowed to take part in Hajj Operation subject to such terms and conditions as may be prescribed by the Ministry.
- iv. The allocation of quota to Service Providers/Constituent Companies of Munazzam, whose complaints are pending, shall be finalized in the light of decision of Complaint Disposal Committee (CDC) and Appellate Committee as per prescribed procedure.
- v. If any Munazzam or its management is found involved in a process whereby it is not organizing its own Hajj Operation but is shifting or receiving its Hujjaj to/from another Munazzam or organizing Hajj arrangements through any other individual agents / company / Munazzam, it shall be deemed to have contravened a basic stipulation and shall be penalized as per the SPA permanently banned/ debarred from Hajj business.
- vi. Compulsory Hajj Dues including transportation charges, Maktab fee, Mina charges, etc. shall be deposited by all the Constituent Companies of Munazzam directly through their International Banking Account Number (IBAN). Further, payment for Hujjaj Muhafiz Scheme and Service Charges shall be deposited with MORA&IH.
- vii. Each Munazzam is required to submit performance Guarantee @ 05% in case of existing Munazzam, whether individually or collectively, of the packages (package x quota) in the form of Bank Guarantee / pay order/demand draft and term insurance for covering hajj dues valid for one year, liable to be released on satisfactory performance in Hajj-2025. Detailed instructions shall be incorporated in Service Provider Agreement (SPA) with Constituent Companies of Munazzam.
- viii. All amounts received from Munazzams relating to Hajj Operation shall be deposited in Ministry’s PWF/Hajj Operation Fund account.
- ix. In case of any dispute between the service provider and the Haji/ Hujjaj, the Ministry shall act as sole arbitrator and decision of the Ministry shall be deemed as final.

- x. Each Munazzam shall also provide item-wise detailed cost break down of their package to the Ministry. The Hajj Packages of the Private Sector shall be regulated by the MORA&IH to ensure economy and value for money.
- xi. All the Munazzams are bound to intimate to their Hujjaj and the Ministry, the name of airline through which they shall be airlifted to KSA and the return passage.
- xii. Each Munazzam shall strictly abide by the provisions of the Hajj and Umrah (Regulation) Act 2024, SPA instructions/ guidelines/ SOPs, issued by the MORA&IH, Government of Pakistan and Ministry of Hajj, KSA, from time to time.
- xiii. The Ministry shall arrange visas for the Hujjaj under Government Scheme while the Hajj Organizers Association of Pakistan (HOAP) shall be responsible for getting the visa issued for the private Hujjaj. They shall be liable to face legal action for any distress/loss/ damage caused to the Hujjaj on account of visa affixation by them.
- xiv. The MoRA&IH shall scrutinize the documents submitted by the Munazzams and their constituent companies to assess their eligibility for participation in the Hajj operation. These documents shall include, but are not limited to 1) No Default Certificate from the Federal Board of Revenue (FBR), 2) No Default Certificate from the State Bank of Pakistan, 3) the latest No Management Dispute Certificate attested by the Securities and Exchange Commission of Pakistan (SECP), 4) Forms-A, 21, and 29, duly attested and issued by SECP, and any other relevant documents as stipulated by the Ministry.
- xv. The Ministry being the regulator of Hajj affairs, devise monitoring mechanism to oversee and monitor the Hajj affairs of private Hajj sector in Pakistan as well as Kingdom of Saudi Arabia for provision of better and quality services as well as logistics arrangements to the entire satisfaction of Hujjaj. Monitoring and supervision mechanism for Hajj operation in Pakistan and KSA strengthened to check/review the performance of private Schemes, in accordance with the contractual obligations and Saudi Instructions.
- xvi. The Munazzam shall be responsible for breach of agreement as per KSA instructions.
- xvii. MORA&IH shall sign a Service Provider Agreement (SPA) with the Munazzam companies, Munazzam companies shall sign individual agreements with its constituent companies for provision of services to Hujjaj and the constituents company will sign individual agreements with its booked Hujjaj specifying its Munazzam information, services and additional facilities (if any) to be provided to Hujjaj to ensure the provision of better services to the entire satisfaction of Hujjaj performing Hajj through private sector.
- xviii. Complaints generated on Pak Hajj App will be referred to Hajj Organizers Association of Pakistan (HOAP) for resolution, however, after 48 hours, the complaints will be escalated to monitoring cell in case of non-resolution
- xix. In KSA, a BS-20 officer from the Ministry with the designation at KSA as Director (Monitoring) will be overall In-charge of Monitoring Cell at Main Control Office (MCO), Makkah. Director (Monitoring) will depute sufficient officers/officials for conducting physical monitoring of private Hajj scheme at KSA during Hajj operation
- xx. Monitoring teams shall provide immediate relief to Hujjaj by resolving the resolvable issues on the spot under the clause 14 of Hajj Policy 2025, however, unresolvable complaints shall be referred to Director (Monitoring) for its disposal. In case of any unresolvable complaint, the same shall be referred to the Complaint Disposal Committee (CDC) in Pakistan. Appeals against the decision of CDC shall be filed before the Appellate Authority as per laid down procedure.

- xxi. In order to facilitate Hujjaj of Private Hajj Scheme, welfare staff nominated by HOAP / Munazzam / Service Providers shall also be deputed on need basis.
- xxii. The welfare staff nominated by them shall not be blood relative of the respective HGOs / Constituent Companies of the Munazzam / Service Providers. Moreover, the officers / officials of MoRA&IH shall not be considered for service visa.
- xxiii. MoRA&IH shall notify job description and SOP for welfare staff nominated by Munazzams to ensure responsibility and accountability.
- xxiv. The Munazzams shall nominate collectively one coordinator for coordination and monitoring of welfare staff of private Hajj Scheme in KSA.
- xxv. A committee shall be constituted for issuance of service visas for representatives of Munazzams (Private Hajj Scheme only) comprising of the following:
 - Joint Secretary (Hajj) Chairman
 - Deputy Secretary (HP) Member
 - Section Officer (HGO) Secretary / Member

9. Welfare Services for Hujjaj:

- i. As per the Saudi Taleemat and to facilitate the Hujjaj, the following categories of welfare staff contingents during Hajj-2025 shall be deployed in KSA.
 - a. Welfare Staff-Ministry (SDS)
 - b. Welfare Staff-Medical
 - c. Welfare Staff-Muavineen (Pakistan based)
 - d. Welfare Staff-Muavineen (KSA based) (as per need)
 - e. Hajj Organizers Association of Pakistan (HOAP)
- ii. The welfare staff shall be selected after proper scrutiny and departmental NOC.
- iii. The TORs of Welfare Staff shall be as under:-
 - a. The Ministry will arrange air passage from Pakistan to Jeddah/Madinah and back.
 - b. While on hajj duty in Saudi Arabia free accommodation (modest and functional scale) shall be provided by the Ministry.
 - c. The welfare staff shall be entitled for Daily Allowance in accordance with the prevailing Rules.
 - d. The welfare staff will be liable for repatriation to Pakistan immediately, on his own expenses, if found failing to perform their duties satisfactorily.
 - e. During their tenure of duty, they will not associate or affiliate themselves with any social, political or religious group or involve in any controversy, political, sectarian or otherwise within or outside Pakistan.
 - f. They are required to subordinate their personal comfort, convenience and interest to those of the Hujjaj. They are bound to observe strict discipline and cannot do anything, which may impair the image of Pakistan in general and that of the Ministry and Directorate General of Hajj, Jeddah in particular.
 - g. They are responsible for performance of duty at respective sectors and different places in Saudi Arabia.
 - h. No one shall be exempted from duty.
 - i. Director / Coordinator concerned be authorized to constitute a three-member Disciplinary Committee comprising senior officers to decide the fate of the personnel who failed to discharge their duties during Hajj operation subject to the approval of Director General (Hajj).

- j. The Director concerned has the right to repatriate welfare staff at any time even without completing his/her tenure.
- k. Saudi Taleemat issued from time to time would be complied.

10. Welfare staff- Medical:

- i. The Welfare Staff- Medical shall be selected through a competitive process
- ii. The number of Hajj Medical Mission shall be as per the Taleemat issued by the KSA, according to which there shall be one doctor for 1000 Hujjaj and two paramedics against 01 doctor. However, the Ministry may increase or decrease the strength as per requirement.
- iii. Director Medical Mission up to BS-19/20 from Army Medical Corps.
- iv. The medical officers and paramedics for HMM-2025 shall be drawn from Pakistan Armed Forces and Federal/Provincial Health Services Departments including AJK & GB to the ratio of 30% & 70% respectively, up to maximum of BS-18 with up to maximum age of 60 years as on 31-7-2025.
- v. There shall be Director HMM Central Team comprising of 10% of total HMM contingent. The other conditions for the selection of Central Team shall remain the same.
- vi. The selection of officers/staff shall be finalized by the Ministry after proper scrutiny and recommendation by the Testing Agency.
- vii. The criteria, duties and TORs and break down of Hajj Medical Mission-2025 shall be issued separately by the Ministry.

11. Welfare Staff-Muavineen (Pakistan Based):

- i. The Welfare Staff shall be selected through a competitive process and physical endurance test from the Federal Ministries /Departments /Provincial Governments, Police and other public sector organizations for final selection / approval by the Ministry.
- ii. Director / Coordinator, Muavineen (A&T), of the rank of an officer of BS-20/21 of the Ministry shall be responsible for overall supervision and management of Muavineen.
- iii. Muavineen shall be selected from BPS-7 to BPS-18.
- iv. There shall be Director / Coordinator Muavineen Central Team comprising 10% of total Muavineen contingent. The other conditions for the selection of Central Team shall remain the same.
- v. The criteria, duties, break down and TORs of Welfare Staff-Muavineen shall be issued separately by the Ministry.

12. Hajj Nazim Scheme:

The Mauvineen shall be deputed as per the following detail:

- a. A group of 150 hujjaj shall be assigned to a *Hajj Nazim* during Mashair.
- b. *Hajj Nazim* shall be selected from Moavineen and SDS staff from different PODs.
- c. Eligibility criteria for *Hajj Nazim*:
 - Should be a male
 - Have performed at least one hajj
 - Should be humble, energetic and medically & physically fit
- d. The *Hajj Nazim* will contact his Hujjaj and coordinate their hajj training and queries through WhatsApp group.
- e. Each *Hajj Nazim* shall be assisted by a Local Moavin and one volunteer couple Haji.
- f. *Hajj Nazim* will ensure the following:-

- Training of Hujjaj on administrative matters
 - Que-discipline of Hujjaj at airports, food delivery points, bus stand etc
 - Proper tagging of Luggage at airports
 - Transport, boarding and lodging of Hujjaj and stay at Mina, Arfat & Muzdulfa
 - Distribution of train tickets, passports, etc
 - Resolution of complaints/issues faced by Hujjaj
 - Coordination with OPAP and SDS regarding arrangement of his group
 - Safe return of Hujjaj
- g. *Hajj Nazim* will return with his Hujjaj
- h. 75-100 x *Hajj Nazim* shall be in supervision of one Sector Commander
- i. *Hajj Nazim* will liaison with his Sector Commander regarding day-to-day issues
- j. Hujjaj will evaluate their *Hajj Nazim* and top 50% of the *Hajj Nazim* shall be preferred for selection for next Hajj

13. Welfare Staff-KSA Based:

The OPAP shall, as per previous practice, hire Welfare Staff- KSA (Pakistani origin) as per its requirement and in line with the Saudi Taleemat (instructions) and in consultation with the Ministry. Payment to these local Welfare Staff- KSA (Pakistani origin) shall made on the basis of I.T-based attendance record.

14. Welfare Staff-Ministry/ Seasonal Duty Staff (SDS):

The Seasonal Duty Staff (SDS) shall be deputed to KSA as per the following details:

- i. The proposed contingent of Seasonal Duty Staff (SDS) shall be finalized by the Secretary of the Ministry from the pool of officers/ officials available, as per need, upon recommendation of the Staff Selection Committee.
- ii. For creation of such a pool of nominations shall be obtained from all wings and directorates and placed before the committee of the Ministry.
- iii. Director / Coordinator SDS, of the rank of Sr. JS/JS/equal shall be responsible for overall supervision and management of SDS.
- iv. The criteria, duties, TORs and break-down of SDS shall be issued separately by the Ministry.

15. Welfare Staff-HOAP:

The HOAP welfare staff shall be finalized by the Ministry, on the recommendation of HOAP, on need basis.

16. Provision of Service Visas:

Service Visas may include the following categories:

- i. All categories of Welfare Staff whose services are requisitioned for Hajj duty.
- ii. Hajj Organizers Association of Pakistan (HOAP).
- iii. All expenses of the service visa shall be borne by the organization concerned.

17. Involvement of Pakistani community in KSA:

As per past practice, if required, Director General (Hajj), Jeddah may make endeavors to involve KSA based Pakistani Community in Hajj Operation to render free of cost services to the Hujjaj, both in Makkah Al- Mukarramah, Mashaair and Madinah Munawara. The Pakistani

community shall be encouraged to provide these services on voluntary basis and with the spirit of extending assistance to their Pakistani brethren.

18. Identification:

As per injunction of Islam, the requirement of “Abaya” is a part of “Female Ehram”; therefore, every female performing Hajj under Government and Private scheme shall carry at least two “Abayas” (with Pakistan flag affixed on it). All the female Hujjaj shall ensure wearing “Abaya” on departure to Saudi Arabia till their return. All Hujjaj under Government and Private Schemes must wear identification locket/bracelet all the times during their stay in KSA.

19. Baggage:

- i. The Hujjaj shall be provided complementary uniform bags of standard size with QR codes tagged to it. The QR will minimize the chances of losing the bags.
- ii. Hujjaj should ensure that their luggage is fully labeled and wrapped, showing the Pilgrim’s Name, Nationality, Passport Number, Contact Number, Air Carrier, Building and Flight Numbers.
- iii. The Hujjaj should not carry any luggage to Jamarat ; except Mashair bag.

20. Hajj Package-2025

• Long Package for Hajj-2025:	Rs. 1,050,000/-
• Short Package for Hajj-2025:	Rs. 1,100,000/-

Additional Optional Facilities

Qurbani Charges (Per Applicant)	Rs. 55,500/-
Double Bed in Makkah (Per Applicant)	Rs. 186,250/ -
Trippel Bed in Makkah (Per Applicant)	Rs. 62,000/-

Payment Schedule for Regular Hujjaj

1 st Installment along with Application	Rs. 200,000/-
2 nd Installment	Rs. 400,000/-
3 rd Installment during 6 th -14 th February, 2025	450,000/- (Long package) 500,000 (Short package)

Note: Under Government Sponsorship Scheme, applicants shall have to deposit Hajj dues in Lump sum.

Exemption from Ballot

The applicants paying Hajj dues in US\$ under Government Sponsorship Scheme shall be exempted from balloting. However, there would be no installment plan for applicant under Government Sponsorship Hajj Scheme.

ADDENDUM

1. Large capacity cluster accommodation must be hired in Makkah for swift provision of welfare services to Hujjaj. Whereas 100% accommodation in Markazia Madinah Munawwarah must be ensured.
2. Three times food / meal menu is added / annexed ([Annex-A](#)).
3. Monitoring mechanism may be more strengthened in light of SPA for Hajj 2025 and implementation of its clauses be ensured through imposition of major / minor penalties to Service Providers on account of violation.
4. Director General (Hajj) and Joint Secretary (Hajj) shall ensure provision of free space for welfare staff and office in Mashair for effective deployment and coordination for maximum facilitation of Hujjaj.
5. Moreover, Hajj Nazims may preferably selected amongst the Moavineen.
6. DA for Hajj Day may not be given to those who perform Hajj.
7. As per Cabinet Decision, action would be taken against the persons found involved in begging and they must be barred for travelling on Hajj & Umrah in future. Moreover, under clause F-9 of the SPA, the Service Providers shall be held responsible, if his / her pilgrim is found involved in beggary or any other immoral activity(s) in KSA

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